March 24-26 2021

The Platform
Governance
Research
Network

The Platform
Governance
Research
Network

Research	March 24
Day 1	2021

		Room
Opening Session	12:00 - 12:55 UTC	1 Making Platform Governance More Global
Panel Session A	13:00 - 14:00 UTC	1 Comparative Platform Regulation I
		2 Under-Studied Platforms
Break	14:00 - 15:00 UTC	
Panel Session B	15:00 - 16:00 UTC	1 Platform Labour and Governance in the Gig Economy
		2 Civil Society and External Governance Stakeholders
Panel Session C	16:15 - 17:15 UTC	1 Critical Approaches and Theories
		2 Governing Advertising and Microtargeting

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March 25
2021

		Room
Panel Session D	12:00 - 13:00 UTC	1 Comparative Platform Regulation II
		2 Platform Governance With Chinese Characteristics
Panel Session E	13:15 - 14:15 UTC	1 Breaking Into the Black Box: Methods and Research
		2 Content Moderation and Online Communities
Break	14:15 - 15:00 UTC	
Panel Session F	15:00 - 16:00 UTC	1 Democracy and Legal Theory in Platform Governance
		2 Governing Toxicity
Closing Session	16:15 - 17:15 UTC	1 Next Steps

March 24 2021

Opening Session

	Starts	Ends
Los Angeles (-7)	05:00	05:55
New York/Montreal (-4)	08:00	08:55
Buenos Aires/Rio (-3)	09:00	09:55
London (UTC)	12:00	12:55
Berlin (+1)	13:00	13:55
Nairobi/Kampala (+3)	15:00	15:55
Bengaluru (+4.5)	16:30	17:25
Hong Kong (+8)	20:00	20:55

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Making Platform Governance More Global

Brief Welcome and Conference Introduction

(10 mins)

Robert Gorwa University of Oxford

Robyn Caplan

Data & Society Research Institute

Keynote Roundtable

(40 mins)

Opening Input:

Chinmayi Arun Yale University

Responses from:

Tarleton Gillespie

Microsoft Research New England

Anne Cheung

University of Hong Kong

Chair:

Clara Iglesias Keller Hans Bredow Institute and WZB Berlin Social Science Center

March 24 2021

Session A

	Starts	Ends
Los Angeles (-7)	06:00	07:00
New York/Montreal (-4)	09:00	10:00
Buenos Aires/Rio (-3)	10:00	11:00
London (UTC)	13:00	14:00
Berlin (+1)	14:00	15:00
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Bengaluru (+4.5)	17:30	18:30
Hong Kong (+8)	21:00	22:00

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1 Comparative Platform Regulation I

2 Under-Studied Platforms

Chair:

Tomiwa Ilori

University of Pretoria

Converging Distinctiveness? Towards a Conceptual Framework for Comparing Distinctive National Trajectories in Platform Regulation

Jonas Pentzien

The New School

State Interest in Content Moderation on Platforms in India

Simran Agarwal

Industries Culturelles & Création Artistique (ICCA)

Regulating Social Media in the Global South

Zahra Takhshid

Harvard University

The emergence of platform regulation in the UK: an empirical-legal study

Martin Kretschmer

University of Glasgow

Ula Furgal

University of Glasgow

Philip Schlesinger

University of Glasgow

Chair:

Fenwick McKelvey

Concordia University

Towards "Game Governance": Community Moderation in Competitive Digital Games

William Partin

Data & Society Research Institute

Against Platform Universalism: A Case Study of Platform-Seeded Trends and Non/Algorithmic Paternalism from India

Tarunima Prabhakar

Tattle Civic Tech/Carnegie India

Sandeep Mertia

New York University

Kruttika Nadig

Logically

Exploring VPN apps: privacy protection, political economy and affordances

Lianrui Jia

University of Toronto

Lotus Ruan

University of Toronto

"Totally Not Poggers, Twitch": Modding and Moderating the PogChamp Emote

Mehitabel Glenhaber

University of Southern California

March 24 2021

Session B

	Starts	Ends
Los Angeles (-7)	08:00	09:00
New York/Montreal (-4)	11:00	12:00
Buenos Aires/Rio (-3)	12:00	13:00
London (UTC)	15:00	16:00
Berlin (+1)	16:00	17:00
Nairobi/Kampala (+3)	18:00	19:00
Bengaluru (+4.5)	19:30	20:30
Hong Kong (+8)	23:00	00:00

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1 Platform Labour and Governance in the Gig Economy

Sana Ahmad

Chair:

WZB Berlin Social Science Centre

The Coloniality of Data Annotation Platforms

Julian Posada

University of Toronto

Making platforms work: relationship labor and the management of publics

Shreeharsh Kelkar

University of California, Berkeley

Benjamin Shestakofsky

University of Pennsylvania

Governance Practices on Online Labour Platforms: A Comparative Case Study of Upwork and Fiverr

Susanne Klausing

Does the macro-level matter? A comparative analysis of institutional frameworks and gigwork platforms across EU-28 countries

Dzifa Ametowobla

Technische Universität Berlin

Stefan Kirchner

Technische Universität Berlin

2 Civil Society and External Governance Stakeholders

Chair:

João Carlos Magalhães

Humboldt Institute for Internet and Society

Our Last Best Hope: Civil Society Actors' Participation in Content Governance

Brenda Dvoskin

Harvard University

Content Moderation and External Stakeholders: Platform Governance and the Role of Experts

Eugenia Siapera

University College Dublin

Paloma Viejo-Otero

Dublin City University

When the Shoe is On the Other Foot: Content Moderation by Politicians

Chris Tenove

University of British Columbia

Civil Rights and Silicon Valley: Facebook and Airbnb Civil Rights Audits as a Co-regulatory Governance Framework?

Jeeyun (Sophia) Baik

University of Southern California

Hamsini Sridharan

University of Southern California

March 24 2021

Session C

	Starts	Ends
Los Angeles (-7)	09:15	10:15
New York/Montreal (-4)	12:15	13:15
Buenos Aires/Rio (-3)	13:15	14:15
London (UTC)	16:15	17:15
Berlin (+1)	17:15	18:15
Nairobi/Kampala (+3)	19:15	20:15
Bengaluru (+4.5)	20:45	21:45
Hong Kong (+8)	00:15	01:15

First Annual Conference of The Platform Governance Research Network

Critical Approaches and Theories

2 Governing Advertising and Microtargeting

Chair:

Anita Gurumurthy

ITforChange

Tweets of Resistance: A Black Feminist **Approach to Platform Governance**

Temi Lasade-Anderson

Cardiff University / Digital Action

Governable spaces: a feminist architecture for platform policy

Nathan Schneider

University of Colorado Boulder

Repairing Online Harms: Assessing Punitive and **Reparative Justice Approaches**

Sarita Schoenebeck

University of Michigan

Jane Im

University of Michigan

Amna Batool

University of Michigan

Daricia Wilkinson

Clemson University

Audrey Funwie University of Michigan Rahaf Alharbi University of Michigan

Marilyn Iriarte

University of Maryland

Gabriel Grill

University of Michigan

Eric Gilbert

University of Michigan

Mustafa Naseem University of Michigan

Governing the margins? How European sexual social media platforms govern and assign meaning to content

Katrin Tiidenberg

Tallinn University

Jenny Sunden Södertörn University Susanna Paasonen University of Turku

Chair:

Shannon McGregor

University of North Carolina, Chapel Hill

The Positive Democratic Consequences of Political Microtargeting: Exploring the **Implications for Platforms**

Kate Dommett

University of Sheffield

Rachel Gibson University of Manchester Sanne Kruikemeier

University of Amsterdam

Sophie Lecheler University of Vienna

Allies and Activists: Advertising Intermediaries in Facebook Content Moderation Governance

Steph Hill

Ryerson University

News from the Ad Library: how journalists use public advertising disclosures to hold Facebook advertising accountable

Paddy Leerssen

University of Amsterdam

Tom Dobber

University of Amsterdam

Regulating Digital Election Advertisements in Canada: Political Targeting on Facebook in the 2019 Canadian Federal Election

Sam Andrey

Ryerson University

Karim Bardeesy

Sam Jeffers Who Targets Me

Clifton van der Linden McMaster University

Ryerson University

March 25 2021

Session D

	Starts	Ends
Los Angeles (-7)	05:00	06:00
New York/Montreal (-4)	08:00	09:00
Buenos Aires/Rio (-3)	09:00	10:00
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Hong Kong (+8)	20:00	21:00

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1 Comparative Platform Regulation II

Chair:

Terry Flew

University of Sydney

The View from Australia: Lessons in How to Regulate Digital Platforms

Sacha Molitorisz

University of Technology Sydney

Derek Wilding

University of Technology Sydney

Karen Lee

University of Technology Sydney

To De-Platform or Not? Platform Power and State Authority in Myanmar, US, and the Philippines

Jenny Domino

International Commission of Jurists

Needle versus Haystack: The Required Duality in Regulatory Platform Governance Approaches

Stephan Dreyer

Leibniz-Institute for Media Research | Hans-Bredow-Institut

Amélie Heldt

Leibniz-Institute for Media Research | Hans-Bredow-Institut

Studying the Effectiveness of Online Platforms' Dispute Resolution Mechanisms

Maria Jose Schmidt-Kessen

Copenhagen Business School

Marta Cantero Gamito

CUNEF / University of Tartu

Rafaela Nogueira

NuBank Brazil

Platform Governance With Chinese Characteristics

Chair:

Marcelo Thompson

University of Hong Kong

If the Heaven is High, Can the Emperor be Far Away? – Platform Affordances, Immunity, and State Control with Chinese Characteristics

Sruthi Kalyani A

Jawaharlal Nehru University

Platform Regulation of Sex and Desire: Content Ecology of Queer Media in China

Yidong Wang

University of Wisconsin-Madison

Censorship and Content Moderation in Layers: Investigating Chinese-Australian Media Worker Practices on News-Focused WeChat Official Accounts

Fan Yang

Deakin University

Decentralizing Platform Governance: Lawlessness, Fraud and Innovation

Angela Zhang

University of Hong Kong

March 25 2021

Session E

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The Platform
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1 Breaking Into the Black Box: Methods and Research

2 Content Moderation and Online Communities

Chair:

Daniel Kreiss

University of North Carolina, Chapel Hill

Leveraging Network Effects: Fast-Tracked Global Platform Research as a Solution for Platform Governance Whac-A-Mole?

Martin Fertmann

Leibniz-Institute for Media Research | Hans-Bredow-Institut

Matthias C. Kettemann

Leibniz-Institute for Media Research | Hans-Bredow-Institut

Transparency Rules and Data Rights for Platform Research

Jef Ausloos

University of Amsterdam

Beyond Algorithmic Auditing: The Need for Independent Policy and Data Pipeline Audits as Mechanisms for Platform Accountability

Elizabeth Meehan

George Washington University

Rebekah Tromble

George Washington University

Claes de Vreese

University of Amsterdam

Repurposing Platform Trace Data for (Transnational) Academic Social Science

Angela Xiao Wu

New York University

Chair:

Sarah Myers West

Al Now Institute

Learning from Experience: How Community Moderation Can Inform Commercial Moderation

Sarah Gilbert

University of Maryland

Trust and Safety: The Emergence of a Discipline

Alice Marwick

University of North Carolina, Chapel Hill

Content Moderation as Surveillance

Hannah Bloch-Wehba

Texas A&M

Wikipedia and the Digital Services Act: The Challenges of Regulating Community-Governed Platforms

Justus Drevling

Wikimedia Deutschland

John H. Weitzmann

Wikimedia Deutschland

March 25 2021

Session F

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The Platform
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1 Democracy and Legal Theory in Platform Governance

2 Governing Toxicity

Chair:

Robin Mansell

London School of Economics and Political Science

Platforms' Schmittian Dilemma

Paul Gowder

Northwestern University

Constitutional Metaphors: Facebook's 'Supreme Court' and Platform Legitimation

Josh Cowls
University of Oxford

Philipp Darius

Hertie School of Governance

Dominiquo Santistevan University of Chicago

Moritz Schramm Humboldt-Universität zu Berlin

Social Media as Contractual Networks: A Bottom Up Check On Content Moderation

Niva Elkin-Koren

University of Tel Aviv

Maayan Perel

Netanya Academic College

Giovanni De Gregorio

Bocconi University

A Digital Constitutionalism Perspective for Content Governance

Nicola Palladino

Dublin City University

Edoardo Celeste

Dublin City University

Dennis Redeker

Bremen University

Kinfe Yilma

Addis Ababa University

Chair:

Taylor Owen

McGill University

Policing or Pandering Misinformation: A Cross-Platform Moderation Policy Analysis

Kaiping Chen

University of Wisconsin-Madison

Lindsey Middleton

University of Wisconsin-Madison

Platform Racism and the Governance of Right-Wing Extremism

Bharath Ganesh

University of Groningen

How Harassment and Hate Speech Policies Have Evolved Over Time: Comparing Facebook, Twitter and Reddit

Anna Reepschlager

University of Ottawa

Elizabeth Dubois

University of Ottawa

Safe From "Harm": The Governance of Violence by Platforms

Julia R. DeCook

Loyola University Chicago

Kelley Cotter

Arizona State University

Shaheen Kanthawala

University of Alabama

March 25 2021

Closing Session

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1 Closing Session: Next Steps

Project Showcase

Thanks and Summary of Network Day

(10 mins)

Happy Hour + Hangout

(16:30-17:15 UTC)

Lightning talks about ongoing and future projects by members of the Network

(16:30-17:15 UTC)

On the final day of the conference, we will discuss how best to structure and grow a platform governance research network that promotes global inclusion and diversity. Digital and human rights organizations have long conducted research and advocacy; yet those conversations too often occur in spaces siloed from scholarly discussions. How could a new research network explicitly seek to remedy these issues? What are the possibilities of a stronger connection between scholarship and civil society (re: research and advocacy) on platform governance?

The Platform Governance Research Network Network March 26 Day 3 2021 This day is being held in two identical sessions across two sets of timezones in an effort to address the needs of our global community.

	Session A 09:00 - 13:00 UTC	Session B 19:00 - 23:00 UTC
Introduction	09:00 UTC	19:00 UTC
Scope, Goals, and Governance	09:15 UTC	19:15 UTC
Break	10:00 UTC	20:00 UTC
Creating A Diverse Global Network	10:15 UTC	20:15 UTC
Break	11:00 UTC	21:00 UTC
Challenges, Solutions, and Tools We Need	11:15 UTC	21:15 UTC
Concluding Remarks	12:00 UTC	22:00 UTC
Optional Hangout	12:15 UTC	22:15 UTC

March 24-26 2021

The Platform Governance Research Network

Collaborating Institutions

Center for Critical Internet Inquiry, University of California, Los Angeles

Center for Information, Technology, and Public Life (CITAP), University of North Carolina, Chapel Hill

Center for Technology and Society (CTS), FGV School of Law, Rio de Janeiro

Center for the Study of Media and Society (MESO), Buenos Aires

Centre for International Governance Innovation (CIGI), Waterloo

Centre for Internet and Society (CIS), Bengaluru

Centre for Media, Technology, and Democracy (MTD), McGill University, Montreal

Collaboration on International ICT Policy in East and Southern Africa (CIPESA), Kampala

<u>Data and Society Research Institute,</u> New York

Humboldt Institute for Internet and Society (HIIG), Berlin

IT For Change, Bengaluru

Kenya ICT Action Network (KICTANET), Nairobi

Law and Technology Centre, University of Hong Kong, Hong Kong

<u>Leibniz-Institute for Media Research |</u>
<u>Hans-Bredow-Institut, Hamburg</u>

Mnemonic, Berlin

March 24-26 2021

First Annual Conference of The Platform Governance Research Network

Event Organizers

Sana Ahmad Dia Kayyali

Deepti Bharthur Clara Iglesias Keller

Pranav Bidare **Daniel Kreiss**

Robyn Caplan João Magalhães

Grace Githaiga Shannon McGregor

Robert Gorwa Eugenia Mitchelstein

Anita Gurumurthy Taylor Owen

Ivar Hartmann Sonja Solomun

Amélie Heldt MarceloThompson

Tomiwa Ilori **HeidiTworek**

Ashnah Kalemera

Christian Katzenbach Stacy Wood

Kinfe Yilma

Design

Angie Waller